

Reclamation Form

Important note: Please enclose this completed form with your return and send the goods to the following address:

Higarden s.r.o. - Naarden reclamation center
Na Hurce 1077/4a
161 00 Prague

Customer:

Full Name*:

Address:

tel.*:

E-Mail:

Order informations

Order Number*:

Product designation / serial number:

Order Date**:

Product details:

Description of defect / reason for reclamation:

The purchase price will be refunded to the bank account, in case of payment by card back to the customer's card.

Preferred Solution - Select one of the following options*:

☐ Correction ☐ Replacement ☐ Refund of the purchase price ☐ Discount

Refund account number* (IBAN):

.....
Date the claim was sent*

.....
consumer's signature*

**mandatory data*

***The date of purchase corresponds to the date of the taxable transaction on the receipt.*